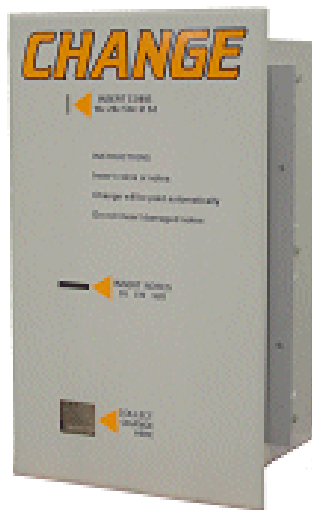




# QC-5000

## Through-the-Wall Coin Change Machine



## Instruction Manual



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# Features

- Accepts up to 5 denominations of bank notes
- Accepts up to 6 denominations of coins
- Automatically dispenses up to 6 denominations of coins/tokens
- Records last 10 events
- Records all coin and notes by denomination
- Records all coins dispensed
- 16 fixed meters
- 16 resettable meters
- Operator LCD
- 3mm stainless steel front panel
- Heavy duty steel cabinet
- Double locking main door
- Adjustable wall clamps
- Dimensions
  - Height 800mm
  - Depth 370mm
  - Width 440mm
  - Weight 50kg

While every effort has been made to ensure that the information contained in this literature is accurate, Anztec reserves the right to amend the size and specifications of this machine in line with its policy of continuing improvement and development.

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# Installation

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## **Overview**

To prepare your **Quick Change** for use, you need to:

- Connect the machine to a power source
- Reset the system
- Load the coins

The following installation instructions show you how to do this.

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## **Start Up**

To start the machine:

1. Unpack and install the equipment supplied.
  2. Open the Main Door of the machine.
  3. Plug the **QC-5000** power cord into the internal three pin socket. Plug the other end into a mains supply outlet.
  4. Switch the unit on using the Mains Switch on the Power Supply Front Panel.
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## ***Reset Meters and Events to zero***

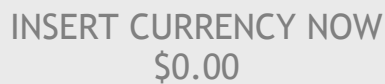
To reset the meters and events to zero:

1. Start with the machine powered down. Press and hold down buttons 1 and 3 while the machine powers up. Release both buttons.



SYSTEM RESET?  
PUSH 2 TO PROCEED

2. Press button 2.



INSERT CURRENCY NOW  
\$0.00

The machine has now been reset to zero and is ready to accept currency.

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## ***Fill Hoppers***

This unit is designed to pay out automatically. When the correct funds have been inserted, the **Quick Change** will dispense the appropriate number of coins. Partial credits will be held until further funds are inserted to enable payout.

If the machine becomes empty in the course of operation, simply add coins and turn the machine off and on again. The machine will resume payout where it left off when the hopper was emptied.

To add coins to the hopper:

1. Check that there are no rubber bands, coin bags, or other foreign bodies in with the coins.
  2. Check that you are placing the correct denomination of coins into the correct hopper.
  3. Pour the coins into the hopper.
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# Daily Management

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## Overview

Once you have installed the **Quick Change**, you can enter Attendant Mode to perform the following functions when required:

- Access Event Log
- Access Accountancy Menu
- Clear Short Term Meters

The following daily management instructions show you how to do this.

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## Enter Attendant Mode

1. Press button 3 to enter Attendant Menu. There are four screens in this menu.

A

ATTENDANT MENU  
EVENT LOG

2. Press button 1 to move through the menu.

B

ATTENDANT MENU  
ACCOUNTANCY

C

ATTENDANT MENU  
CLEAR S/TERM METERS

D

ATTENDANT MENU  
EXIT

To exit Attendant Menu, use buttons 1 or 2 to move to screen D. Press button 3 to return to normal operation.

If no buttons are pressed for 30 seconds the machine will return to normal operation automatically.

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## ***Access Event Log***

The **Quick Change** event log records the last 10 events. It records:

- Notes accepted (by denomination)
- Coins accepted (by denomination)
- Notes dispensed
- Coins dispensed (by number)

To access the event log:

1. Press button 3 to enter Attendant Menu.

A rectangular screen with a dotted border, displaying the text "ATTENDANT MENU" on the top line and "EVENT LOG" on the bottom line, both in all caps.

ATTENDANT MENU  
EVENT LOG

2. Press button 3.

A rectangular screen with a dotted border, displaying the text "LAST EVENT SHOWN" on the top line and "FIRST" on the bottom line, both in all caps.

LAST EVENT SHOWN  
FIRST

3. Press buttons 1 or 2 to move through the event log.

To exit this menu press button 3. Move through the menus by pressing buttons 1 or 2 until you reach the exit menu. Press button 3 to return to normal operation.

If no buttons are pressed for 30 seconds the machine will return to normal operation automatically.

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## ***Event List***

The following is a list of the events recorded by the event log.

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Hoppers	Hopper 1 empty Hopper 2 empty
Coins In	Coin in channel 1 Coin in channel 2 Coin in channel 3 Coin in channel 4 Coin in channel 5 Coin in channel 6
Notes In	Note in channel 1 Note in channel 2 Note in channel 3 Note in channel 4 Validator cheated Note jammed Validator faulty
Coins Out	Coins out hopper 1 Coins out hopper 2
System	Machine powered up System clear Short term meter clear

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## Access Accountancy Menu

The **Quick Change** has 16 electronic meters which you can access while in Accountancy Mode. This mode overrides all functions other than Service Mode.

In Accountancy Mode, you can zero all the short term accountancy meters. To reset the long term meters, refer to **Reset Meters and Events to Zero** on page 5.

1. Press button 3 to enter Attendant Menu.



ATTENDANT MENU  
EVENT LOG

2. Press button 1 to move Accountancy Menu.



ATTENDANT MENU  
ACCOUNTANCY

3. Press button 3 to enter Accountancy Mode.



SELECT ACCOUNT MODE  
SHORT TERM

4. Press button 3 to enter Short Term Meter Mode, or button 1 to enter Long Term Meter Mode.



10C COINS IN  
0 COINS

5. Press buttons 1 or 2 to view meters.

To exit this menu and return Attendant Menu, press button 3. Move through the menus by pressing buttons 1 or 2 until you reach the exit menu. Press button 3 to return to normal operation.

If no buttons are pressed for 30 seconds the machine will return to normal operation automatically.

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**Accountancy Meter List**

	Meter No	
Number and value of coins in	1	10c
	2	20c
	3	50c
	4	\$1.00
	5	\$2.00
Value of total coins in:	6	Total coins
Number and value of notes in:	7	\$5.00
	8	\$10.00
	9	\$20.00
	10	\$50.00
	11	\$100.00
Value of total notes in:	12	Total notes
Total value in:	13	Grand total in
Payout:	14	Hopper 1 paid out
	15	Hopper 2 paid out
Total value out:	16	Grand total out

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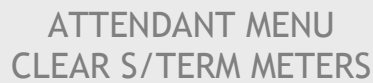
## ***Clear Short Term Meters***

- 1 Press button 3 to enter Attendant Menu



ATTENDANT MENU  
EVENT LOG

- 2 Press button 1 to move through the menu to:



ATTENDANT MENU  
CLEAR S/TERM METERS

- 3 Press button 3 to enter Meter Clearance screen.



PUSH B3 TO CONFIRM  
S/TERM METER CLEAR

- 4 Press button 3 to clear short term meters. To exit this menu press button 1 or 2.



SHORT TERM  
METERS CLEARED

Move through the menus by pressing buttons 1 or 2 until you reach the exit menu. Press button 3 to return to normal operation. If no buttons are pressed for 30 seconds the machine will return to normal operation automatically.

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