Quick CHANGE

QC-5002

Through-the-Wall Coin Change Machine

CHANGE

◀ INSERT COINS
10¢ 20¢ 50¢ $1 $2

INSTRUCTIONS

Insert coins or notes

Change will be paid automatically

Do not insert damaged notes

◀ INSERT NOTES
$5 $10 $20 $50

◀ COLLECT
CHANGE
HERE
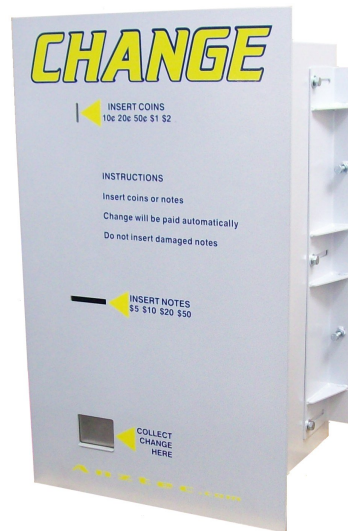
Instruction Manual

ANZTEC

| Serial # | Key # | Software Ver. |

Contents

Warning
Never remove, unplug, or replace any components inside this machine without first turning off the mains power. Failure to comply may result in damage to your machine and void your warranty.

While every effort has been made to ensure that the information contained in this literature is accurate, Anztec reserves the right to amend the size and specifications of this machine in line with its policy of continuing improvement and development.

Installation

Overview

To prepare your **Quick Change** for use, you need to:

- Connect the machine to a power source

- Reset the system

- Load the coins

The following installation instructions show you how to do this.

Start Up

To start the machine:

1. Unpack and install the equipment supplied.

2. Open the Main Door of the machine.

3. Plug the **QC-5002** power cord into the internal three pin socket. Plug the other end into a mains supply outlet.

4. Switch the unit on using the Mains Switch on the Power Supply Front Panel.

Reset Meters and Events to zero

To reset the meters and events to zero:

1. Start with the machine powered down. Press and hold down buttons 1 and 3 while the machine powers up. Release both buttons.

> SYSTEM RESET?
> PUSH B2 TO PROCEED

2. Press button 2.

> INSERT CURRENCY NOW
> $0.00

The machine has now been reset to zero and is ready to accept currency.

Fill Hoppers

This unit is designed to pay out automatically. When the correct funds have been inserted, the **Quick Change** will dispense the appropriate number of coins. Partial credits will be held until further funds are inserted to enable payout.

If the machine becomes empty in the course of operation, simply add coins and turn the machine off and on again. The machine will resume payout where it left off when the hopper was emptied.

To add coins to the hopper:

1. Check that there are no rubber bands, coin bags, or other foreign bodies in with the coins.

2. Check that you are placing the correct denomination of coins into the correct hopper.

3. Pour the coins into the hopper.

Daily Management

Overview

Once you have installed the **Quick Change,** you can enter Attendant Mode to perform the following functions when required:

- Access Event Log

- Access Accountancy Menu

- Clear Short Term Meters

The following daily management instructions show you how to do this.

Enter Attendant Mode

1. Press button 3 to enter Attendant Menu. There are four screens in this menu.

   A
   > ATTENDANT MENU
   > EVENT LOG

2. Press button 1 to move through the menu.

   B
   > ATTENDANT MENU
   > ACCOUNTANCY

   C
   > ATTENDANT MENU
   > CLEAR S/TERM METERS

   D
   > ATTENDANT MENU
   > EXIT

To exit Attendant Menu, use buttons 1 or 2 to move to screen D.
Press button 3 to return to normal operation.

If no buttons are pressed for 30 seconds the machine will return to normal operation automatically.

Access Event Log

The **Quick Change** event log records the last 10 events. It records:

- Notes accepted (by denomination)

- Coins accepted (by denomination)

- Notes dispensed

- Coins dispensed (by number)

To access the event log:

1. Press button 3 to enter Attendant Menu.

> ATTENDANT MENU
> EVENT LOG

2. Press button 3.

> LAST EVENT SHOWN
> FIRST

3. Press buttons 1 or 2 to move through the event log.

To exit this menu press button 3. Move through the menus by pressing buttons 1 or 2 until you reach the exit menu. Press button 3 to return to normal operation.

If no buttons are pressed for 30 seconds the machine will return to normal operation automatically.

Event List

The following is a list of the events recorded by the event log.

Hoppers	Hopper 1 empty
	Hopper 2 empty
Coins In	Coin in channel 1
	Coin in channel 2
	Coin in channel 3
	Coin in channel 4
	Coin in channel 5
	Coin in channel 6
Notes In	Note in channel 1
	Note in channel 2
	Note in channel 3
	Validator cheated
	Note jammed
	Validator faulty
Coins Out	Coins out hopper 1
	Coins out hopper 2
System	Machine powered up
	System clear
	Short term meter clear

Access Accountancy Menu

The **Quick Change** has 16 electronic meters which you can access while in Accountancy Mode. This mode overrides all functions other than Service Mode.

In Accountancy Mode, you can zero all the short term accountancy meters. To reset the long term meters, refer to ***Reset Meters and Events to Zero*** on page 5.

1. Press button 3 to enter Attendant Menu.

> ATTENDANT MENU
> EVENT LOG

2. Press button 1 to move Accountancy Menu.

> ATTENDANT MENU
> ACCOUNTANCY

3. Press button 3 to enter Accountancy Mode.

> SELECT ACCOUNT MODE
> SHORT TERM

4. Press button 3 to enter Short Term Meter Mode, or button 1 to enter Long Term Meter Mode.

> 10C COINS IN
> 0 COINS

5. Press buttons 1 or 2 to view meters.

To exit this menu and return Attendant Menu, press button 3. Move through the menus by pressing buttons 1 or 2 until you reach the exit menu. Press button 3 to return to normal operation.

If no buttons are pressed for 30 seconds the machine will return to normal operation automatically.

Accountancy Meter List

	Meter No	
Number and value of coins in	1	10c
	2	20c
	3	50c
	4	$1.00
	5	$2.00
Value of total coins in:	6	Total coins
Number and value of notes in:	7	$5.00
	8	$10.00
	9	$20.00
	10	$50.00 (Not Used)
	11	$100.00 (Not Used)
Value of total notes in:	12	Total notes
Total value in:	13	Grand total in
Payout:	14	Hopper 1 paid out
	15	Hopper 2 paid out
Total value out:	16	Grand total out

Clear Short Term Meters

1   Press button 3 to enter Attendant Menu

> ATTENDANT MENU
> EVENT LOG

2   Press button 1 to move through the menu to:

> ATTENDANT MENU
> CLEAR S/TERM METERS

3   Press button 3 to enter Meter Clearance screen.

> PUSH B3 TO CONFIRM
> S/TERM METER CLEAR

4   Press button 3 to clear short term meters. To exit this menu press
     button 1 or 2.

> SHORT TERM
> METERS CLEARED

Move through the menus by pressing buttons 1 or 2 until you reach the exit
menu. Press button 3 to return to normal operation. If no buttons are pressed
for 30 seconds the machine will return to normal operation automatically.

GBA Note Acceptor Maintenance

Equipment Required

A Cotton Swab or lint free cloth.

Cleaning Solution, a mix of water and up to 50% Isopropyl Alcohol is recommended.

> **Note:** do not use more than 50% Isopropyl Alcohol.

> **Note:** Never use cleaning agents as the unit may be severely damaged.

Cleaning Procedure

Anti-Static Precautions should be observed when cleaning validator head.

1. Ensure the supply to the validator is switched OFF.

2. Disconnect external host loom.

3. Depress the two purple buttons on the sides at bottom of the unit and pull backwards to release the validator from the front panel bracket.

4. Move the two purple latches inwards to unlatch and then gently pivot the top section backwards to open.

5. Using the cotton swab or cloth dipped in the cleaning solution – carefully clean all sensors and plastic windows using light force only.

6. Continue with swab etc to clean note path, all rollers and belts.

7. Use an additional swab or cloth to dry area cleaned if required.

8. Re-attach top housing and gently push down on the lid until the latches re-engage.

9. Push the unit back onto the front panel bracket.

10. Reconnect host loom.

11. The supply to the validator can now be switched ON.

Jam Clearance

1. Ensure the supply to the validator is switched OFF.

2. Disconnect external host loom.

3. Depress the two purple buttons on the sides at bottom of the unit and pull backwards to release the validator from the front panel bracket.

4. Move the two purple latches inwards to unlatch and then gently pivot the top section backwards to open the ST2 and remove the jam.

5. Clear any debris from the note path.
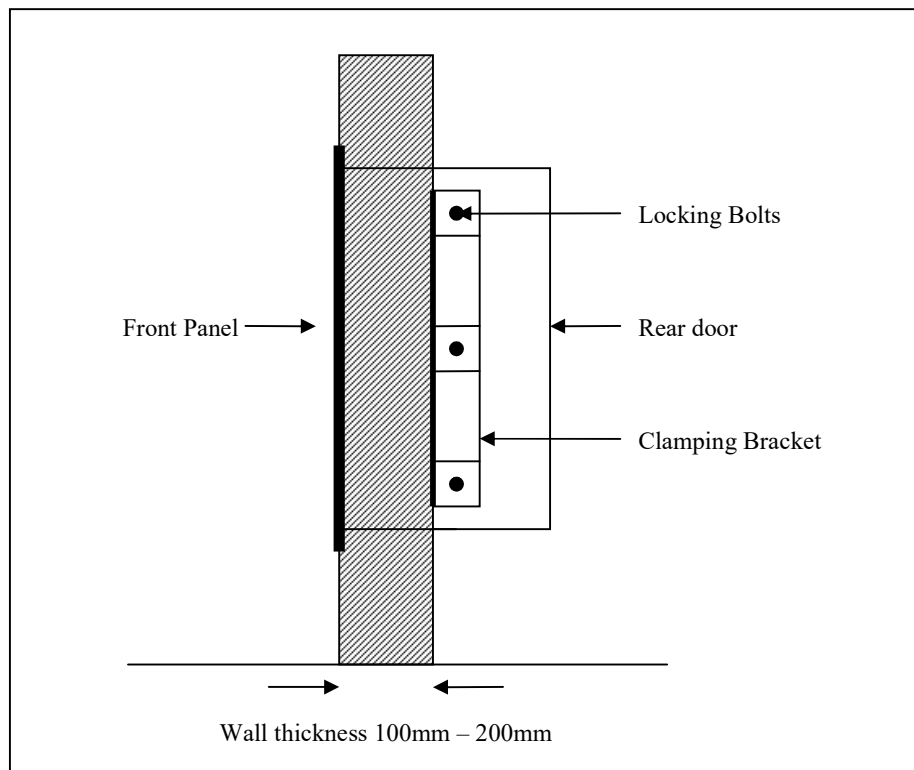
6. Reassemble and reinstall unit.
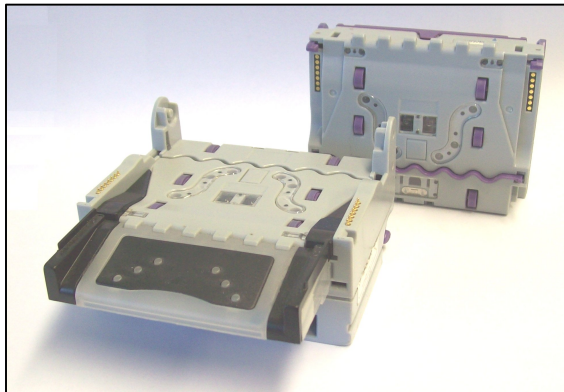
GBA ST2 in open position ready for cleaning

Mounting Guide

To install the unit:

- Remove the angle clamping brackets from the cabinet.

- Push unit through the aperture from the outside until the front panel is hard against the wall.

- Re-bolt the clamping brackets loosely to the cabinet.

- Push the clamping brackets up against the wall and tighten the bolts on the cabinet to lock it into place.

- The forward facing bolts on the clamping brackets can be adjusted for extra tension.

- Plug power cord into power supply, switch on and the unit is installed.

Front Panel   Locking Bolts   Rear door   Clamping Bracket

Wall thickness 100mm – 200mm

Recommended Wall Cutout

450mm

810mm

860mm

Recommended Wall Cutout and Mounting Height